

Access Statement For Highfield B&B

Introduction

- Your host is Libby Jones.
- Highfield is a small B&B on the B4348, 4 miles east of Hay-on-Wye and 13 miles west of the city of Hereford.
- It is of Cottage style with no downstairs bedrooms.
- We have 2 en-suite bedrooms that we let on the first floor.
- Non smoking.
- No pets indoors.

Pre-Arrival

- Bookings can be made over the phone on 01497 831431 or by email – book@highfieldbandb.com
- This documents text can be increased in size by following the steps below:
 - 1) Click on 'Edit' at the top of this page and then 'Select all' from the menu.
 - 2) Right Click anywhere on the document and select 'Font'.
 - 3) From the menu you will see Font size on the right hand side and you can amend the font size.
- Highfield is on the Hereford to Brecon No. 49 bus route 13 miles west of Hereford 4 miles east of Hay-on-Wye, the bus will stop at the end of the drive, but be careful as there is a cattle grid with a mesh walkway to cross to enter Highfield. Taxis are available from Hay-on-Wye, Peterchurch and Hereford.
- If you have mobility problems, but, are able to climb stairs Highfield is suitable. Visual/hearing impaired may wish to be accompanied, but would be welcome on their own.

Arrival & Car Parking Facilities

- Highfield B&B is the sign on the road, which has a reflective surrounds, the entrance is on an incline and has a cattle grid, there are no barriers or calming measures.
- There is ample car parking with censored lighting, no designated spaces, anyone with a disability may park close to the door, and assistance is available with baggage and with walking, if asked for.

The car park is level with a tarmac surface, there is a 8cm step 107 cm from the door with a 12cm step into the house. The door bell is to be found on the left hand door post. No smoking sign and phone numbers to be found in the window.

Main Entrance & Reception

- The only entrance used by guests has a 196cm x 84cm side hung door, with a door mat, the entrance hall 300cm x 410cm, has a solid wood floor, ceiling light, standard lamp, and electric fire alarm.
- Leading from the hall is the carpeted L shape 13 steps standard staircase with a right hand banister going to the landing.
- Guests are welcomed in the hall and shown to their bedroom, they are then offered refreshments either in the lounge or the bedroom, it is then they are given a booking in form. Door keys are available.
- When inside the house the ground floor is all on one level.

Public Areas - General (Internal)

- No lifts available.
- Emergency procedure in place.
- Lighting - bright
- Dining room is through the lounge, there are 2 sets of glazed double manual doors.
- No provisions for dogs
- Signage is minimal
- Width of landing 97cm
- Upstairs is on 1 level

Public Areas - WC

- Not available

Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe

- Dining room has a solid wood floor. Moveable tables, chairs without arms
- Number of tables depends on number in party staying, tables hold 1 to 6 guests.
- Some self service some waitress service.

- No colour contrast.

Lounge

- Guests lounge is approximately 800cm x 400cm with a 250cm x 110cm fire place protruding into the lounge.
- 26 inch television with tele-text.
- 3 piece suite with 3 seat settee and 1 other arm chair.
- 2 sets of manually opening double safety glass glazed doors, 115cm wide
- Floor is carpeted

Laundry

- Not available

Shop

- Not available

Treatment room/s

- Not available

Leisure Facilities

- Not available

Outdoor Facilities

- Not available

Conference & Meeting Rooms, Banqueting, Clubs, Entertainment

- Not available

Bedrooms

- All bedrooms are on the first floor.
- There are electric fire alarms on the landing and in the hall, we are

waiting for fire alarms to be put in bedrooms and bathrooms.

- TV in bedrooms with tele-text and remote control.
- Telephone can be put in bedroom, on request.
- There are no special provisions or aids.
- The bedrooms have 1 ceiling light and 2 bedside lights, the floor is carpeted.

- **The Wye Valley room** has twin beds that have a zip-link to make it into a king size, it is 53cm from floor to top of mattress, the singles measure 93cm wide x 190cm long, king size is 183cm x 190cm. The twin beds can be made with man made fibre pillows and duvet.

- Fitted wardrobe, dressing table and chest of draws
- There is a 43cm flat screen television with tele-text.
- There is a beverage tray with cordless kettle.
- 2 bedroom chairs, fitted wardrobe, bedside tables with lights and chest of drawers.

- **Golden Valley room** has a double bed 55cm high and measures 184cm long x 150cm wide and single bed height 49cm 184 long x 90cm wide. The beds can be made with man-made fibre pillows and duvet.

- Television with 36cm screen, tele-text and DVD player.
- Long pile carpet.
- 2 bedroom chairs, bedside tables with lights, dressing table, chest of drawers and television table.

En suite Bathroom,

- The 370cm x 183cm bathroom is en-suite with the Wye Valley room.
- There are no special provisions or aids.
- Vinyl floor covering.
- Single leaf 68cm door.
- Bath height 54cm, width 57cm, length 147cm, Cold and hot taps.
- Basin is on a pedestal, height 54cm.
- There is a shower cubicle measuring 86cm x 71 cm with a 14cm step, the front door works on a pivot. It has its own electric heater with 1 shower head.
- WC transfer space is 105cm, seat height 43cm.

En-suite Shower Room

- The shower room is en-suite with the Golden Valley room.
- There are no special provisions or aids.
- The room measures 295cm x 146cc with Vinyl floor covering.
- The inside shower measurements are 85cm x85cm with curved door opening to 54cm.
- Wash basin is on a pedestal height 80cm.
WC transfer space is 146cm, seat height 42cm.

Self-Catering Kitchen

- Not available

Caravans, Holiday Homes & Twin Units

- Not available

Touring Facilities (Holiday Parks)

- Not available

Boats - Narrow Boat, Cruiser & Hotel Boat

- Not available

Attractions (Displays, exhibits, rides etc.)

- Not available

Grounds and Gardens

- Highfield is set in a large garden, on 2 different levels, with lawn surrounding 3 sides of the house and flower beds/shrubbery on the periphery, most of the garden can be enjoyed from the windows.

Additional Information

- Welcome host certificate.
- Access statement updated April 2008.

Contact Information

- Address: Highfield, The Bage. Dorstone, Hereford, Herefordshire, HR3 5SU
- Telephone: 01497831431
- Fax: 01497831431
- Email: book@highfieldbandb.com
- Website: highfieldbandb.com
- Grid reference: SO 297 434
- Hours of operation: Guests may book in after 5pm (earlier by arrangement) and requested to vacate their rooms by 10.30am.
- Emergency number: 999
- Local public transport numbers: Bus enquiries, Herefordshire 0870 6082608
- Local accessible taxi numbers: Border Taxis 01497 821266
- Local Doctor Hay-on-Wye 01497 822100
- Local vet Hay-on-Wye 01497 820863

Future Plans

- Fire alarms to be put in bedrooms and bathrooms, when electrician is available

We welcome your feedback to help us continuously improve if you have any comments please phone 01497 831 431 or email book@highfieldbandb.com